

# Notice of KIAA Annual Meeting

# Kentucky Insurance Arbitration Association

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## Notice of Annual Meeting

Pursuant to Article 2, of the Plan of Operations the Annual Meeting of the Kentucky Insurance Arbitration Association will be held at approximately 10:40 A.M. on Thursday, May 14, 2020 following the Kentucky Assigned Claims Plan Meetings held remotely from 10605 Shelbyville Road, Louisville, Kentucky.

The Agenda follows:

1. Call to Order
2. Roll Call
3. Anti-Trust Preamble
4. Approval of Minutes
5. Election of Board Members
6. Any Other Business
7. Adjournment

Sincerely,



Mark Hillis  
Panel Secretary

Cc: Board Members  
Shawn Boggs, Kentucky Department of Insurance

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## **KIAA BOARD AND APPROVED ALTERNATES**

**Kentucky Insurance Arbitration Association**

<b>Arbitrator and Board Member</b>	<b>Alternates</b>
<p>Karen Perdue, (2022)  <b>CHAIR</b>  <b>Kentucky Farm Bureau Mutual Ins. Co.</b>  P O Box 20700  Louisville, Kentucky 40250-0700  502-495-5000  FAX 502-495-7711</p>	<p>Todd Whittle, 888-673-8423  Chris Douglas, 800-538-8654  Richard Smith, 800-538-8650  Lona Giles, 877-496-8286  Brad Handley, 800-538-8656  Denise Crecelius, 800-782-3810  Anthony Patrick, 800-538-  Russ Carter, 800- 583-8657  Amy S. Hall, 606-784-7536  Brandon Tucker, 270- 886-8123  Mark Hildebrandt, 270-684-2165  Wendy L. Bray, 502-493-7650  James S. Zeller, 502-266-6100  Joshua P. Abbott, 270-765-4400  Reese W. Smoot, 800.782.3810  Michele E Reed, 859-525-6170  Michael P. Hansel, 800 538-8650  Kevin R. King ,606-666-2476  Angela J. Benningfield, 502-266-6100  Anthony T. Strode, 606-207-2158  Daniel W. Rogers, 270-782-1300  Ericka Gocke, 502-495-5000  Jeff Smith, 606-864-9303  Art Longnaker, 502-266-6100  Dave Rose, 502-495-5000  Adam Blake, 859-412-7352</p>

## Kentucky Insurance Arbitration Association

<p>Jason Mahoney (2023) <b>Nationwide Insurance Company</b> 1050 Yard Street Grandview Heights, OH 43212 614-435-4223</p>	<p>Michael J. Pittman, 352-384-4059 Rebecca L. Monnig, 352-384-4452 Ruth Sequiera Osborne, 352-384-4073 Beth A. Freeman, 352-384-4820 Colleen Bentzen, 515-508/-2342 Natalie M. Lewis, 352-384-4659 Dianne Spalding, 502-693-1819 Kathleen Kwasnik, 352-384-5127 Sandra L. Stephens, 304-525-6144 Zachary Rice, 352-384-5251 Geary Poe, 352-384-5103 Brittany Fullerton, 352-384-5205 Catherine Prevatt, 352-384-4994 Kristin Pollex, 352-384-5217 Tracy Foret, 352-384-5148 Jeff Stokes, 352-384-4532 Darren Coffield, 352-384-4863 Greg Webb, 352-384-5140 Jennifer Kennington, 352-384-5387 Martha Vazquez, 352-384-5430 Neal Gillespie, 352-384-5350 Cheryl Gardner, 315-453-3547</p>
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## Kentucky Insurance Arbitration Association

<p>Christa Hobe (2022) Vice Chair <b>Liberty Mutual Insurance Company</b> 9450 Seward Road Fairfield, OH 45069 513-576-4857</p>	<p>Kara Turner, 513-603-7556 Tiffany Tinsley, 513-603-7558 Matthew Jacobs, 513-576-4799 Kimberly Berlin, 630-393-4530 Jennifer Franzen, 630-393-4805 Marissa Casella, 630-791-6261</p>
<p>Owen K. Caster (2021) <b>Progressive Insurance Company</b> 9520 Ormsby Station Road, Suite 200 Louisville, Kentucky 40223 502-909-3584 502-420-0862</p>	<p>Kristi Parker, 502-909-3584</p>
<p>Scot McFarland (2022) <b>Allstate Insurance Company</b> 555 Marriott Drive Suite 850 Nashville, TN 37214 615-884-6514 Fax 866-220-5414</p>	<p>Elizabeth Jones, 713-277-3910 Clara Rodriguez, 713-277-9383 Andrea Wharton, 713-277-9349 Shauna K. Vaughan, 713-277-9379 Sara L. Hajiebrahmimi, 713-277-9372 William T. Hodges, 713-277-9392 Elsa M. Sanchez, 713-277-9360 Jesus H. Alvarado, 713-277-9382 Steven W. Bobjak, 713-277-9399 Mark McPhail, 877-224-2641 Hanan Afrad, 713-277-9504 Jennifer Burch, 713-277-9550 Keren Soto Gonzalez, 713-277-9509 Jennifer Burch, 713-277-9550 Keren Soto Gonzalez, 713-277-9509 Cathy Neal, 615-884-6596 Kelley Ballentine, 615-884-6530 Ross Phillips, 615-884-6557 Alexandra Vera, 713-277-9395</p>

**Kentucky Insurance Arbitration Association**

<p>Kim McCollom (2022)  <b>State Farm Mutual Insurance Co.</b>                  2500 Memorial Blvd.                  Murfreesboro, TN 37131                  615-692-3319                  FAX 888-898-6532</p>	<p>David Johnson, 615-692-3462                  Phillip R. Vandiver, 615-692-7190                  Gregory T. Alverides, 615-692-7273                  James J. Duncan, 615-692-1765                  David Kingrey, 205-944-4902                  Brandi Osborne, 205-944-4761                  Ken Kuester, 615-692-7297                  Al Rahal, 615-692-7221                  Sis Thavongsa, 615-692-6598                  Portia Richardson, 205-944-4894                  Richard Spruell, 205-944-4972                  Sandy Williamson, 615-692-7198                  Tracy Baylor, 205-944-4811                  Bonnie Winslow, 615-692-7130                  Frenchelle Thompson, 205-944-4804                  Robert Kluttz, 205-944-4911                  Douglas Evans, 205-944-4934 Kelle                  Taylor, 205-944-4928                  John Brewer, 615-692-7269                  Sibyl Lapinski, 205-944-4961</p>
<p>Samuel McKenzie Carter (2022)  <b>Shelter Mutual Insurance Co.</b>                  1121 Monarch Street                  Lexington, KY 40513                  859-260-3490</p>	<p>Michelle M. Miller, 573-214-4145                  Heather Schmidt, 572-214-4312                  Catherine Bail, 573-214-4801                  Elizabeth Pfeiffer, 573-214-4130                  Melinda Hughes, 573-214-4120                  Janelle Wieland, 573-214-4216</p>
<p>Brooke McNeil (2021)  <b>Grange Insurance Company</b>                  PO Box 183243                  Columbus, OH 43218                  859-455-6483                  (Fax) 859-278-5481</p>	<p>Cathryn Tomlinson, 800-837-0801 ext. 263                  Erin Wethington, 800-837-0801 x267                  Tracy L. Senovitz, 800-605-4490 x229</p>

## Kentucky Insurance Arbitration Association

<p>Aaron Johnson (2023) <b>State Auto Ins. Companies</b> 518 East Broad Street Columbus, Ohio 43215 614-917-5378</p>	<p>Mary B. Souders, 614-917-5669 Kathryn K. Potter, 614-917-5955 Judd Leonard, 614-917-5255 Erin Nespor, 614-917-5700x4027 Jodi Whisenant, 614-917-5678 Debbie Russell, 614-917-4559 Kimberly Schwinnen, 614-917-4226 Ellie Patrick, 614-917-5836 Jamie Gustafson, 616-212-3671 Nathan Erhardt, 614-917-5569 Danyelle Cramer, 515-267-7570 Tom Corbet, 614-917-4891 Ben Van de Grift, 614-917-5545</p>
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**Kentucky Insurance Arbitration Association**

<p>Aubrey Chewning (2021)  <b>Travelers Insurance Company</b>          PO Box 430          Buffalo, NY 14240          216-643-2228</p>	<p>Karen M. Niemiec, 212-643-2191          Gwen K. Lawrence, 216-643-2206          Mark E. Urbanowicz, 216-643-2188          Andrew P. Riggins, 216-643-2224          Anne M. Connolly, 216-643-2116          Elizabeth Graf, 216-643-2195          Matthew Jones, 317-818-5308          Vivian Judy, 317-818-5205          Krystle Compton, 317-818-5127          Nikki Brunello, 317-818-5389          Kelly Capes, 317-818-5106</p>
<p><b>Kentucky Department of Insurance          Representative</b></p>	<p><b>Shawn Boggs</b>  <b>Kentucky Department of Insurance</b>          P.O. Box 517          Frankfort, Kentucky 40602-0517</p>
<p><b>KIAA Staff</b></p>	<p>Stephen "Mark" Hillis, Panel Secretary          Rebecca Darst</p>

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## ANTI-TRUST PREAMBLE

## Anti-Trust Preamble

We are here to discuss and act on matters relating to the business of the **Kentucky Insurance Arbitration Association** and not to discuss or pursue the business interest of our individual companies. We should proceed with caution and alertness towards the requirements and prohibitions of federal and state anti-trust laws. We should not engage in discussions – either at this meeting or in private conversations – of our individuals companies plans or contemplated activities. We should concern ourselves only with the business of the **Kentucky Insurance Arbitration Association** as set forth in the agenda for this meeting. Only shared market matters may be discussed at shared market meetings and each company’s voluntary market plans cannot be discussed.

**4A**

**MAY 16 2019 KIAA ANNUAL  
MEETING MINUTES**

**Kentucky Insurance Arbitration Association  
Annual Meeting May 16, 2019  
Minutes**

The Annual Meeting of the Kentucky Insurance Arbitration Association was held at 10:45 AM on May 16, 2019 following the Kentucky Assigned Claims Plan Meetings via teleconference from 10605 Shelbyville Road, Louisville, Kentucky.

**Those in attendance were:**

**Board of Directors:**

Karen Perdue (Chair)  
Christa Hobe (Vice Chair)  
Scott McFarland  
Samuel McKenzie Carter  
Owen K. Caster  
Brooke McNeil  
Kimberly McCollom  
Patty O'Reilly, via Proxy Owen Caster  
Mark Ramsey  
Aubrey Chewning

Kentucky Farm Bureau Insurance Co.  
Liberty Mutual Ins. Co.  
Allstate Insurance Co.  
Shelter Insurance Co.  
Progressive Insurance Co.  
Grange Insurance Co.  
State Farm Insurance Co.  
State Automobile Ins. Co.  
Nationwide Mutual Ins. Co.  
Travelers Insurance Co.

**Staff:**

Mark Hillis  
Melissa Chlon  
Rebecca Darst  
Melissa Patrick  
Erin Lux

Secretary Treasurer  
Assistant Director  
KIAA Staff  
KIAA Staff  
Kentucky Insurance Plan Staff

**Guests:**

Sarah Antle, CPA  
John Melvin  
Michael D. Thompson

Deming, Malone, Livesay & Ostroff  
Kentucky Department of Insurance  
Liberty Mutual, Safeco Ins. Co.

**1. Call to Order**

Ms. Perdue called the meeting to order.

**2. Roll Call**

Ms. Perdue asked members to identify themselves and noted a quorum was present. Ms. O'Reilly had appointed Mr. Caster as her proxy. Mr. Caster was present.

**3. Anti-Trust Preamble**

Ms. Darst read the Anti-Trust Preamble.

**4. Approval of Minutes**

The minutes of the May 17, 2018 Annual Meeting were distributed and included with the agenda. Mr. Caster moved and Ms. McCollom seconded to accept the minutes and the motion was approved.

**5. Election of Board members**

Mr. Hillis advised that all new Board Members/Arbitrators are submitted to the Kentucky Department of Insurance for approval. Aubrey Chewning replaced Mr. Urbanowicz representing Travelers Insurance Company. Samuel McKenzie Carter replaced Lisa Windett representing Shelter Insurance Company. Brooke McNeil replaced Millie Snyder representing Grange Insurance Company. Patricia O'Reilly replaced Tyler Pilkington representing State Auto. Mr. Hillis also reminded the Board that each member serves under a 3-year term further noting that Mr. Caster's prior term expired, and he was up for his next term through 2021. Ms. Perdue motioned to extend Mr. Caster's term for another three years. Ms. Hobe seconded. Mr. Ramsey motioned to seat the Board. Ms. McCollom seconded. Both motions passed unanimously.

**6. Other Business**

There was none.

**7. Adjournment**

There being no further business, Mr. Caster motioned, and Ms. McCollom seconded, and the motion was approved to adjourn the meeting.

Respectfully submitted,



Mark Hillis  
Panel Secretary

**5A**

**KDOI APPROVAL OF  
MAHONEY- NATIONWIDE**



**PUBLIC PROTECTION CABINET**

**Department of Insurance**

P.O. Box 517  
Frankfort, Kentucky 40602-0517  
1-800-595-6053  
<http://insurance.ky.gov>

**Andy Beshear**

Governor

**Kerry B. Harvey**

Secretary

**Sharon P. Clark**

Commissioner

March 16, 2020

Mr. Stephen Mark Hillis  
Kentucky Insurance Arbitration Association  
10605 Shelbyville Road, Suite 100  
Louisville, KY 40223

Re: Jason Mahoney, Nationwide Insurance Company  
Appointment to Kentucky Insurance Arbitration Association

Dear Mr. Hillis,

Pursuant to your communication of March 12, 2020, and KRS 304.39-290, Jason Mahoney is hereby appointed as Arbitrator and Board Member for the Kentucky Insurance Arbitration Association.

Sincerely,

Sharon P. Clark, Commissioner

Shawn Boggs  
Director, Division of Consumer Protection

Kentucky Department of Insurance  
(502) 564 3630  
[Shawn.Boggs@ky.gov](mailto:Shawn.Boggs@ky.gov)



**5B**

**KDOI APPROVAL OF  
JOHNSON - STATE AUTO**



**PUBLIC PROTECTION CABINET**

**Department of Insurance**

P.O. Box 517

Frankfort, Kentucky 40602-0517

1-800-595-6053

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**Andy Beshear**

Governor

**Kerry B. Harvey**

Secretary

**Sharon P. Clark**

Commissioner

March 16, 2020

Mr. Stephen Mark Hillis  
Kentucky Insurance Arbitration Association  
10605 Shelbyville Road, Suite 100  
Louisville, KY 40223

Re: Aaron Johnson, State Auto Insurance Company  
Appointment to Kentucky Insurance Arbitration Association

Dear Mr. Hillis,

Pursuant to your communication of March 12, 2020, and KRS 304.39-290, Aaron Johnson is hereby appointed as Arbitrator and Board Member for the Kentucky Insurance Arbitration Association.

Sincerely,

Sharon P. Clark, Commissioner

Shawn Boggs  
Director, Division of Consumer Protection

Kentucky Department of Insurance  
(502) 564 3630  
[Shawn.Boggs@ky.gov](mailto:Shawn.Boggs@ky.gov)