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Notice of KIAA Board Meeting

Kentucky Insurance Arbitration Association

A meeting of the Kentucky Insurance Arbitration Association Board of Directors will be held remotely on Thursday, October 1, 2020 immediately following the Kentucky Assigned Claims Plan Governing Committee Meeting, which will begin at 10:30 AM.

Agenda:

1. Call To Order
2. Roll Call
3. Anti-Trust Preamble
4. Approval of Minutes
5. Panel Secretary's Report
 - a. Status Report
 - b. Financial Report
 - c. 2021 Budget and Administrative Assessment
6. Other Business
7. Adjournment

If you unable to attend, please consider giving your proxy to another Board Member.

Sincerely,



Mark Hillis
Panel Secretary

Cc: Board of Directors
Shawn Boggs, Kentucky Department of Insurance

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KIAA Board & Approved Alternates

Kentucky Insurance Arbitration Association

Arbitrator and Board Member	Alternates
<p>Karen Perdue, (2022) CHAIR Kentucky Farm Bureau Mutual Ins. Co. P O Box 20700 Louisville, Kentucky 40250-0700 502-495-5000 FAX 502-495-7711</p>	<p>Todd Whittle, 888-673-8423 Chris Douglas, 800-538-8654 Richard Smith, 800-538-8650 Lona Giles, 877-496-8286 Brad Handley, 800-538-8656 Denise Crecelius, 800-782-3810 Anthony Patrick, 800-538- Russ Carter, 800- 583-8657 Amy S. Hall, 606-784-7536 Brandon Tucker, 270- 886-8123 Mark Hildebrandt, 270-684-2165 Wendy L. Bray, 502-493-7650 James S. Zeller, 502-266-6100 Joshua P. Abbott, 270-765-4400 Reese W. Smoot, 800.782.3810 Michele E Reed, 859-525-6170 Michael P. Hansel, 800 538-8650 Kevin R. King ,606-666-2476 Angela J. Benningfield, 502-266-6100 Anthony T. Strode, 606-207-2158 Daniel W. Rogers, 270-782-1300 Ericka Gocke, 502-495-5000 Jeff Smith, 606-864-9303 Art Longnaker, 502-266-6100 Dave Rose, 502-495-5000 Adam Blake, 859-412-7352 Jason Woods, 606-679-4327</p>

Kentucky Insurance Arbitration Association

<p>Jason Mahoney (2023) Nationwide Insurance Company 1050 Yard Street Grandview Heights, OH 43212 614-435-4223</p>	<p>Beth A. Freeman, 352-384-4820 Natalie M. Lewis, 352-384-4659 Dianne Spalding, 502-693-1819 Kathleen Kwasnik, 352-384-5127 Sandra L. Stephens, 304-525-6144 Julie Brown, 859-273-0673 Cheryl Gardner, 315-453-3547 Jenifur Godfrey, 614-634-2086 Cesar Reyes, 614-435-4306 Shannon Tuggle , 614-4354242 Patrick Fagan, 614-435-4225 Kevin Zuzik, 614-435-4229 Angela Anderson, 614-435-4307 Joan Hampton, 614-435-4244 Lana Patterson, 614-435-4247</p>
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Kentucky Insurance Arbitration Association

<p>Christa Hobe (2022) Vice Chair Liberty Mutual Insurance Company 9450 Seward Road Fairfield, OH 45069 513-576-4857</p>	<p>Kara Turner, 513-603-7556 Tiffany Tinsley, 513-603-7558 Matthew Jacobs, 513-576-4799 Kimberly Berlin, 630-393-4530 Jennifer Franzen, 630-393-4805 Marissa Casella, 630-791-6261 Caitlin Cline, 317-805-2835</p>
<p>Owen K. Caster (2021) Progressive Insurance Company 9520 Ormsby Station Road, Suite 200 Louisville, Kentucky 40223 502-909-3584 502-420-0862</p>	<p>Kristi Parker, 502-909-3584</p>
<p>Scot McFarland (2022) Allstate Insurance Company 555 Marriott Drive Suite 850 Nashville, TN 37214 615-884-6514 Fax 866-220-5414</p>	<p>Elizabeth Jones, 713-277-3910 Clara Rodriguez, 713-277-9383 Andrea Wharton, 713-277-9349 Shauna K. Vaughan, 713-277-9379 Sara L. Hajiebrahmimi, 713-277-9372 William T. Hodges, 713-277-9392 Elsa M. Sanchez, 713-277-9360 Jesus H. Alvarado, 713-277-9382 Steven W. Bobjak, 713-277-9399 Mark McPhail, 877-224-2641 Hanan Afrad, 713-277-9504 Jennifer Burch, 713-277-9550 Keren Soto Gonzalez, 713-277-9509 Jennifer Burch, 713-277-9550 Keren Soto Gonzalez, 713-277-9509 Cathy Neal, 615-884-6596 Kelley Ballentine, 615-884-6530 Ross Phillips, 615-884-6557 Alexandra Vera, 713-277-9395</p>

Kentucky Insurance Arbitration Association

<p>Kim McCollom (2022) State Farm Mutual Insurance Co. 2500 Memorial Blvd. Murfreesboro, TN 37131 615-692-3319 FAX 888-898-6532</p>	<p>David Johnson, 615-692-3462 Phillip R. Vandiver, 615-692-7190 Gregory T. Alverides, 615-692-7273 James J. Duncan, 615-692-1765 David Kingrey, 205-944-4902 Brandi Osborne, 205-944-4761 Ken Kuester, 615-692-7297 Al Rahal, 615-692-7221 Sis Thavongsa, 615-692-6598 Portia Richardson, 205-944-4894 Richard Spruell, 205-944-4972 Sandy Williamson, 615-692-7198 Tracy Baylor, 205-944-4811 Bonnie Winslow, 615-692-7130 Frenchelle Thompson, 205-944-4804 Robert Kluttz, 205-944-4911 Douglas Evans, 205-944-4934 Kelle Taylor, 205-944-4928 John Brewer, 615-692-7269 Sibyl Lapinski, 205-944-4961</p>
<p>Samuel McKenzie Carter (2022) Shelter Mutual Insurance Co. 1121 Monarch Street Lexington, KY 40513 859-260-3490</p>	<p>Michelle M. Miller, 573-214-4145 Heather Schmidt, 572-214-4312 Catherine Bail, 573-214-4801 Elizabeth Pfeiffer, 573-214-4130 Melinda Hughes, 573-214-4120 Janelle Wieland, 573-214-4216</p>
<p>Brooke McNeil (2021) Grange Insurance Company PO Box 183243 Columbus, OH 43218 859-455-6483 (Fax) 859-278-5481</p>	<p>Cathryn Tomlinson, 800-837-0801 ext. 263 Erin Wethington, 800-837-0801 x267 Tracy L. Senovitz, 800-605-4490x229</p>

Kentucky Insurance Arbitration Association

<p>Aaron Johnson (2023) State Auto Ins. Companies 518 East Broad Street Columbus, Ohio 43215 614-917-5378</p>	<p>Mary B. Souders, 614-917-5669 Kathryn K. Potter, 614-917-5955 Judd Leonard, 614-917-5255 Erin Nespor, 614-917-5700x4027 Jodi Whisenant, 614-917-5678 Debbie Russell, 614-917-4559 Kimberly Schwinnen, 614-917-4226 Ellie Patrick, 614-917-5836 Jamie Gustafson, 616-212-3671 Nathan Erhardt, 614-917-5569 Danyelle Cramer, 515-267-7570 Tom Corbet, 614-917-4891 Ben Van de Grift, 614-917-5545</p>
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Kentucky Insurance Arbitration Association

<p>Aubrey Chewning (2021) Travelers Insurance Company PO Box 430 Buffalo, NY 14240 216-643-2228</p>	<p>Karen M. Niemiec, 212-643-2191 Gwen K. Lawrence, 216-643-2206 Mark E. Urbanowicz, 216-643-2188 Andrew P. Riggins, 216-643-2224 Anne M. Connolly, 216-643-2116 Elizabeth Graf, 216-643-2195 Matthew Jones, 317-818-5308 Vivian Judy, 317-818-5205 Krystle Compton, 317-818-5127 Nikki Brunello, 317-818-5389 Kelly Capes, 317-818-5106</p>
<p>Kentucky Department of Insurance Representative</p>	<p>Shawn Boggs Kentucky Department of Insurance P.O. Box 517 Frankfort, Kentucky 40602-0517</p>
<p>KIAA Staff</p>	<p>Stephen "Mark" Hillis, Panel Secretary Rebecca Darst</p>

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KIAA Anti-Trust Preamble

Anti-Trust Preamble

We are here to discuss and act on matters relating to the business of the **Kentucky Insurance Arbitration Association** and not to discuss or pursue the business interest of our individual companies. We should proceed with caution and alertness towards the requirements and prohibitions of federal and state anti-trust laws. We should not engage in discussions – either at this meeting or in private conversations – of our individuals companies plans or contemplated activities. We should concern ourselves only with the business of the **Kentucky Insurance Arbitration Association** as set forth in the agenda for this meeting. Only shared market matters may be discussed at shared market meetings and each company’s voluntary market plans cannot be discussed.

4a

Minutes KIAA 2020

Annual Meeting

**Kentucky Insurance Arbitration Association
Annual Meeting May 14, 2020
Minutes**

The Annual Meeting of the Kentucky Insurance Arbitration Association was held at 11:00 AM on May 14, 2020 following the Kentucky Assigned Claims Plan Meetings via teleconference.

Those in attendance were:

Board of Directors:

Karen Perdue (Chair)	Kentucky Farm Bureau Insurance Co.
Christa Hobe (Vice Chair)	Liberty Mutual Ins. Co
Scott McFarland	Allstate Insurance Co.
Samuel McKenzie Carter	Shelter Insurance Co.
Owen K. Caster	Progressive Insurance Co.
Brooke McNeil	Grange Insurance Co.
Kimberly McCollom	State Farm Insurance Co.
Aaron Johnson (by Proxy)	State Automobile Ins. Co.
Jason Mahoney	Nationwide Mutual Ins. Co.
Aubrey Chewning	Travelers Insurance Co.

Staff:

Mark Hillis	Secretary Treasurer
Melissa Chlon	Assistant Director
Erin Lux	Assistant Plans Manager
Rebecca Darst	Claims Manager

Guests:

Sarah Antle, CPA	Deming, Malone, Livesay & Ostroff Kentucky
Michael D. Thompson	Liberty Mutual, Safeco Ins. Co.
Shawn Boggs	KY Department of Insurance

1. Call to Order

Ms. Perdue called the meeting to order.

2. Roll Call

Ms. Perdue asked members to identify themselves and noted a quorum was present. Aaron Johnson appointed Ms. Perdue as his proxy. Ms. Perdue was present.

3. Anti-Trust Preamble

Ms. Perdue reminded everyone that we are bound by the Anti-Trust Preamble that was provided in the meeting documents.

4. Approval of Minutes

The minutes of the May 17, 2019 Annual Meeting were distributed and included with the agenda. Ms. Hobe moved, and Mr. Carter seconded to accept the minutes and the motion was approved.

5. Election of Board members

Mr. Hillis advised that all new Board Members/Arbitrators are submitted to the Kentucky Department of Insurance for approval. Aaron Johnson replaced Tyler Pilkington representing State Auto and Jason Mahoney replaced Mark Ramsey representing Nationwide. Mr. Hillis also reminded the Board that each member serves under a 3- year term. He further noted that the 3-year terms for Karen Perdue, Scot McFarland, Kim McCollom and Christa Hobe will be extended. Ms. McCollom motioned to seat the Board and Mr. Caster seconded. Both motions passed unanimously.

6. Other Business

There was none.

7. Adjournment

There being no further business, Mr. Carter motioned, and Ms. Hobe seconded, and the motion was approved to adjourn the meeting.

Respectfully submitted,



Mark Hillis
Panel Secretary

4b

Minutes KIAA 2020

Consent Board Meeting Meeting

**Kentucky Insurance Arbitration Association
Board of Directors Meeting May 14, 2020
Minutes**

A Board Meeting of the Kentucky Insurance Arbitration Association was held immediately following the Annual Meeting on May 14, 2020 via teleconference.

Those in attendance were:

Board of Directors:

Karen Perdue (Chair)	Kentucky Farm Bureau Insurance Co.
Christa Hobe (Vice Chair)	Liberty Mutual Ins. Co
Scott McFarland	Allstate Insurance Co.
Samuel McKenzie Carter	Shelter Insurance Co.
Owen K. Caster	Progressive Insurance Co.
Brooke McNeil	Grange Insurance Co.
Kimberly McCollom	State Farm Insurance Co.
Aaron Johnson (by Proxy)	State Automobile Ins. Co.
Jason Mahoney	Nationwide Mutual Ins. Co.
Aubrey Chewning	Travelers Insurance Co.

Staff:

Mark Hillis	Secretary
Melissa Chlon	Treasurer
Erin Lux	Assistant Director
Rebecca Darst	Assistant Plans Manager
	Claims Manager

Guests:

Sarah Antle, CPA	Deming, Malone, Livesay & Ostroff Kentucky
Shawn Boggs	Department of Insurance
Michael D. Thompson	Liberty Mutual Safeco Ins. Co.

1. Call to Order

Ms. Perdue called the meeting to order.

2. Roll Call

The Chair advised that a quorum was established in the annual meeting held prior to this meeting. Aaron Johnson had appointed Ms. Perdue as his proxy. Ms. Perdue was present.

3. Anti-Trust Preamble

Ms. Perdue reminded everyone that we are bound by the Anti-Trust Preamble that was provided in the meeting documents.

4. Approval of Minutes

The minutes of the October 10, 2019 Board meeting were distributed and included with the agenda. Ms. McCollom motioned, and Mr. Caster seconded, that the minutes be approved. The motion carried.

5. Election of Officers

Mr. Caster, Chairman of the Nominating Committee, moved to nominate Karen Purdue - Chair, Christa Hobe - Vice Chair and Mr. Hillis - Panel Secretary. Mr. Caster asked for other nominations from the floor, and hearing none, Ms. McCollum motioned to accept the nominations as stated and Ms. McNeil seconded. The motion was unanimously approved

6. Auditors Report and Financial Statement

Mr. Hillis recognized Ms. Antle for her vast knowledge and understanding of the Plans and their operations. Ms. Antle discussed the 2019 Independent Auditor's Report and Financial Statement, prepared by Deming, Malone, Livesay & Ostroff, CPA, which was distributed to Board Members prior to the meeting and included with meeting materials.

Ms. Antle stated that adequate controls are in place and the audit firm was reporting a clean audit with no irregularities noted. Ms. Antle reminded those in attendance that there was a change in the cost sharing agreement for 2019, with The Kentucky FAIR Plan assuming responsibilities previously held by The Kentucky Automobile Insurance Plan.

There were no questions and the report was accepted unanimously.

7. Panel Secretary's Report

On behalf of the Finance Committee, Mr. Hillis reported the Association had \$799,584 on deposit with Republic Bank as of March 31, 2020. The Association's budget is 5% over budget for the first quarter of the 2020 due to timing of invoices paid. He noted that he expects to end 2020 at or under budget. Mr. Hillis reminded the attendees of rising health insurance costs on the budget and noted that preliminary premiums are not available until late November. He further reminded the Board that the Plan continues to offer a simple Defined Contribution Plan.

Ms. Darst discussed the 1st Quarter Report of Activity for 2019 and 2020 which had been sent previously and reported to the Department of Insurance:

- New filings decreased 15.8%
- Filings set for hearing increased 22%

Ms. Darst discussed enhancements made to the online KIAA PIP system to allow various types of document to be uploaded and conversion to RJS imaging system to align with other Plans. Ms. Darst asked for continued feedback from the Board and their employees.

Ms. Darst also discussed the development opportunity for new Alternate Arbitrators and thanked members for their quality submissions and arbitrator referrals. KIAA has added 4 new arbitrators this year with eight more approved to be trained next week.

8. Other Business

Ms. Perdue thanked Director Boggs for attending today's meetings and solicited any feedback. Mr. Boggs thanked Mr. Hillis and Ms. Perdue for the opportunity to participate and their proactive communication with the Department.

Mr. Hillis advised the building sold in April. The Plans are currently leasing the space and continuing to look for a new location. Mr. Hillis will advise when the new site has been secured. Mr. Hillis noted the Plans had a Pandemic Policy already in place prior to COVID19. This has allowed us to assist other Plans (Illinois, Wisconsin, Indiana) through this pandemic. Mr. Hillis shared comments from Commissioner Sharon Clark who recognized the contributions the Plans have made to sister states and the continued effective operation of the Kentucky Insurance Plans. Ms. Clark noted "We never know what we can do until we have to do it, do we."

Mr. Hillis thanked Mr. Boggs for his contributions, insurance knowledge and engagement.

Ms. Perdue noted the next meeting which will be a Budget In-Person Meeting was set for October 1, 2020 and the Spring skype meeting set for May 13, 2021. Mr. Hillis stated the October 2020 meeting could become virtual depending on the pandemic.

9. Adjournment

There being no further business Mr. Carter moved, Ms. McNeil seconded, and the motion was approved to adjourn the meeting.

Respectfully submitted,



Mark Hillis
Panel Secretary

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2021 KIAA Administrative
Budget- Final

Kentucky Insurance Arbitration Association

Budget

	2020 Budget	2021 Budget
Wages (W-2)	\$192,704	\$189,073
Payroll Taxes	\$19,270	\$ 18,907
401K Match and Defined Contribution Benefits	\$31,218	\$30,630
Office Supplies and Equip.	\$4,350	\$ 3,240
Professional Services	\$9,125	\$ 8,750
Human Resources	\$1,500	\$ 1,500
Rent	\$12,588	\$ 11,200
Telephone	\$2,400	\$ 3,128
Travel	\$2,600	\$ 2,000
Meals and Entertainment	\$1,200	\$ 1,200
Insurance - P & C	\$11,429	\$ 9,200
Health and Employee Benefits	\$45,211	\$ 42,605
Postage	\$6,440	\$ 4,400
Computer and Systems	\$58,680	\$ 49,224
Dues & Subscriptions	\$500	\$ 500
Board Meetings	\$300	\$ 300
Education	\$300	\$ 300
Miscellaneous	\$1,000	\$ 1,000
Total	\$400,816	\$377,157

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2021 Recommended
Assessment