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Notice of KIAA Board Meeting

Kentucky Insurance Arbitration Association

A meeting of the Kentucky Insurance Arbitration Association Board of Directors will be held at 327 Townepark Circle, Louisville, KY 40243 on Thursday, September 30th, 2021 immediately following the Kentucky Assigned Claims Plan Governing Committee Meeting, which will begin at 10:30 AM.

Agenda:

1. Call To Order
2. Roll Call
3. Anti-Trust Preamble
4. Approval of Minutes
5. Panel Secretary's Report
 - a. Status Report
 - b. Financial Report
 - c. 2022 Budget and Administrative Assessment
 - d. KIAA New System
6. Other Business
7. Adjournment

If you unable to attend, please consider giving your proxy to another Board Member.

Sincerely,



Mark Hillis
Panel Secretary

Cc: Board of Directors
Shawn Boggs, Kentucky Department of Insurance

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KIAA Board & Approved Alternates

Kentucky Insurance Arbitration Association

Arbitrator and Board Member	Alternates
<p>Karen Perdue, (2022) CHAIR Kentucky Farm Bureau Mutual Ins. Co. P O Box 20700 Louisville, Kentucky 40250-0700 502-495-5000 FAX 502-495-7711</p>	<p>Todd Whittle, 888-673-8423 Chris Douglas, 800-538-8654 Richard Smith, 800-538-8650 Lona Giles, 877-496-8286 Brad Handley, 800-538-8656 Denise Crecelius, 800-782-3810 Anthony Patrick, 800-538- Russ Carter, 800- 583-8657 Amy S. Hall, 606-784-7536 Brandon Tucker, 270- 886-8123 Mark Hildebrandt, 270-684-2165 Wendy L. Bray, 502-493-7650 Joshua P. Abbott, 270-765-4400 Reese W. Smoot, 800.782.3810 Michele E Reed, 859-525-6170 Michael P. Hansel, 800 538-8650 Kevin R. King ,606-666-2476 Angela J. Benningfield, 502-266-6100 Anthony T. Strobe, 606-207-2158 Daniel W. Rogers, 270-782-1300 Ericka Gocke, 502-495-5000 Jeff Smith, 606-864-9303 Art Longnaker, 502-266-6100 Dave Rose, 502-495-5000 Adam Blake, 859-412-7352 Jason Woods, 606-679-4327 Christal Beard, 270-765-4400 Howard Rice, 502-718-2161 Tiffany Ross, 502-409-2898</p>

Kentucky Insurance Arbitration Association

<p>Taylor Martin(2023) Nationwide Insurance Company 3300 SW Williston Road Gainesville, FL 32608 352-384-5935</p>	<p>Beth A. Freeman, 352-384-4820 Natalie M. Lewis, 352-384-4659 Dianne Spalding, 502-693-1819 Kathleen Kwasnik, 352-384-5127 Sandra L. Stephens, 304-525-6144 Julie Brown, 859-273-0673 Cheryl Gardner, 315-453-3547 Jenifur Godfrey, 614-634-2086 Shannon Tuggle , 614-4354242 Kevin Zuzik, 614-435-4229 Angela Anderson, 614-435-4307 Lana Patterson, 614-435-4247 Jeff Stokes, 352-384-4532 Martha Vazquez, 352-384-5430 Ruth Osborne, 352-384-4073 Jennifer Kennington, 352-384-5387 Sarah Ascher, 614-435-4304</p>
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Kentucky Insurance Arbitration Association

<p>Christa Hobe (2022) Vice Chair Liberty Mutual Insurance Company 9450 Seward Road Fairfield, OH 45069 513-576-4857</p>	<p>Kara Turner, 513-603-7556 Tiffany Tinsley, 513-603-7558 Matthew Jacobs, 513-576-4799 Kimberly Berlin, 630-393-4530 Marissa Casella, 630-791-6261 Caitlin Cline, 317-805-2835 Patricia Kenny, 630-393-7998</p>
<p>Owen K. Caster (2021) Progressive Insurance Company 9520 Ormsby Station Road, Suite 200 Louisville, Kentucky 40223 502-909-3584 502-420-0862</p>	<p>Kristi Parker, 502-909-3584</p>
<p>Scot McFarland (2022) Allstate Insurance Company 555 Marriott Drive Suite 850 Nashville, TN 37214 615-884-6514 Fax 866-220-5414</p>	<p>Elizabeth Jones, 713-277-3910 Clara Rodriguez, 713-277-9383 Andrea Wharton, 713-277-9349 Shauna K. Vaughan, 713-277-9379 Sara L. Hajiebrahmimi, 713-277-9372 William T. Hodges, 713-277-9392 Elsa M. Sanchez, 713-277-9360 Jesus H. Alvarado, 713-277-9382 Steven W. Bobjak, 713-277-9399 Mark McPhail, 877-224-2641 Hanan Afrad, 713-277-9504 Jennifer Burch, 713-277-9550 Keren Soto Gonzalez, 713-277-9509 Jennifer Burch, 713-277-9550 Keren Soto Gonzalez, 713-277-9509 Alexandra Vera, 713-277-9395 Jenny Bolt, 713-277-9280 Timothy Westergard, 615-874-6972 Ross Phillips, 615-884-6557</p>

Kentucky Insurance Arbitration Association

<p>Kim McCollom (2022) State Farm Mutual Insurance Co. 2500 Memorial Blvd. Murfreesboro, TN 37131 615-692-3319 FAX 888-898-6532</p>	<p>David Johnson, 615-692-3462 Phillip R. Vandiver, 615-692-7190 Gregory T. Alverides, 615-692-7273 James J. Duncan, 615-692-1765 David Kingrey, 205-944-4902 Brandi Osborne, 205-944-4761 Ken Kuester, 615-692-7297 Al Rahal, 615-692-7221 Sis Thavongsa, 615-692-6598 Portia Richardson, 205-944-4894 Richard Spruell, 205-944-4972 Sandy Williamson, 615-692-7198 Tracy Baylor, 205-944-4811 Bonnie Winslow, 615-692-7130 Frenchelle Thompson, 205-944-4804 Robert Kluttz, 205-944-4911 Douglas Evans, 205-944-4934 Kelle Taylor, 205-944-4928 John Brewer, 615-692-7269 Sibyl Lapinski, 205-944-4961</p>
<p>Samuel McKenzie Carter (2022) Shelter Mutual Insurance Co. 1121 Monarch Street Lexington, KY 40513 859-260-3490</p>	<p>Michelle M. Miller, 573-214-4145 Heather Schmidt, 572-214-4312 Catherine Bail, 573-214-4801 Elizabeth Pfeiffer, 573-214-4130 Melinda Hughes, 573-214-4120 Janelle Wieland, 573-214-4216</p>
<p>Brooke McNeil (2021) Grange Insurance Company PO Box 183243 Columbus, OH 43218 859-455-6483 (Fax) 859-278-5481</p>	<p>Cathryn Tomlinson, 800-837-0801 ext. 263 Erin Wethington, 800-837-0801 x267 Tracy L. Senovitz, 800-605-4490 x229</p>

Kentucky Insurance Arbitration Association

<p>Michelle Kruger (2024) State Auto Ins. Companies 518 East Broad Street Columbus, Ohio 43215 614-917-5275</p>	<p>Mary B. Souders, 614-917-5669 Kathryn K. Potter, 614-917-5955 Judd Leonard, 614-917-5255 Erin Nespor, 614-917-5700x4027 Jodi Whisenant, 614-917-5678 Debbie Russell, 614-917-4559 Kimberly Schwinnen, 614-917-4226 Ellie Patrick, 614-917-5836 Jamie Gustafson, 616-212-3671 Nathan Erhardt, 614-917-5569 Danyelle Cramer, 515-267-7570 Tom Corbet, 614-917-4891 Ben Van de Grift, 614-917-5545</p>
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Kentucky Insurance Arbitration Association

<p>Aubrey Chewning (2021) Travelers Insurance Company PO Box 430 Buffalo, NY 14240 216-643-2228</p>	<p>Karen M. Niemiec, 212-643-2191 Gwen K. Lawrence, 216-643-2206 Mark E. Urbanowicz, 216-643-2188 Andrew P. Riggins, 216-643-2224 Anne M. Connolly, 216-643-2116 Elizabeth Graf, 216-643-2195 Matthew Jones, 317-818-5308 Vivian Judy, 317-818-5205 Krystle Compton, 317-818-5127 Nikki Brunello, 317-818-5389 Kelly Capes, 317-818-5106</p>
<p>Kentucky Department of Insurance Representative</p>	<p>Shawn Boggs Kentucky Department of Insurance P.O. Box 517 Frankfort, Kentucky 40602-0517</p>
<p>KIAA Staff</p>	<p>Stephen "Mark" Hillis, Panel Secretary Rebecca Darst</p>

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KIAA Anti-Trust Preamble

Anti-Trust Preamble

We are here to discuss and act on matters relating to the business of the **Kentucky Insurance Arbitration Association** and not to discuss or pursue the business interest of our individual companies. We should proceed with caution and alertness towards the requirements and prohibitions of federal and state anti-trust laws. We should not engage in discussions – either at this meeting or in private conversations – of our individuals companies plans or contemplated activities. We should concern ourselves only with the business of the **Kentucky Insurance Arbitration Association** as set forth in the agenda for this meeting. Only shared market matters may be discussed at shared market meetings and each company’s voluntary market plans cannot be discussed.

4a

Minutes KIAA 2021

Annual Meeting

**Kentucky Insurance Arbitration Association
Annual Meeting May 13, 2021
Minutes**

The Annual Meeting of the Kentucky Insurance Arbitration Association was held at 11:00 AM on May 13, 2021 following the Kentucky Assigned Claims Plan Meetings via virtual platform.

Those in attendance were:

Board of Directors:

Karen Perdue (Chair)	Kentucky Farm Bureau Insurance Co.
Christa Hobe (Vice Chair) Scot McFarland	Liberty Mutual Ins. Co
McKenzie Carter	Allstate Insurance Co.
Owen Caster	Shelter Insurance Co.
Kimberly McCollom	Progressive Insurance Co.
Tyler Pilkington	State Farm Insurance Co.
Taylor Martin	State Automobile Ins. Co.
Aubrey Chewning	Nationwide Mutual Ins. Co.
	Travelers Insurance Co.

Staff:

Mark Hillis	Secretary Treasurer
Melissa Chlon	Assistant Director
Erin Lux	Assistant Plans Manager
Rebecca Darst	Claims Manager
Carrie Manor	Claims Supervisor

Guests:

Sarah Antle, CPA	Deming, Malone, Livesay & Ostroff Kentucky
Michael D. Thompson	Liberty Mutual, Safeco Ins. Co.
Shawn Boggs	Kentucky Department of Insurance

1. Call to Order

Ms. Perdue called the meeting to order.

2. Roll Call

Ms. Perdue conducted a roll call to confirm attendees and noted a quorum was present. Brooke McNeil was represented by proxy to Karen Perdue.

3. Anti-Trust Preamble

Ms. Perdue reminded the Board that everyone is bound by the Anti-Trust Preamble, noting that all attendees had been provided a copy of same in the meeting documents.

4. Approval of Minutes

The minutes of the May 14, 2020 Annual Meeting were distributed and included with the agenda. Ms. Hobe moved, and Mr. Caster seconded to accept the minutes and the motion carried.

5. Election of Board members

Mr. Hillis advised that all new Board Members/Arbitrators are submitted to the Kentucky Department of Insurance for approval. Taylor Martin representing Nationwide Insurance replaced Jason Mahoney. Mr. Hillis also reminded the Board that each member serves under a 3-year term. He further noted that the 3-year terms for Brooke McNeil, Aubrey Chewing, and Owen Caster will need to be extended. Ms. McCollom motioned to seat the Board members and to extend terms as outlined. Ms. Hobe seconded, and the motion carried.

6. Other Business

There was none.

7. Adjournment

There being no further business, Mr. Caster motioned, and Mr. Carter seconded, and the motion was approved to adjourn the meeting.

Respectfully submitted,



Mark Hillis
Panel Secretary

4b

Minutes KIAA 2021

Consent Board Meeting Meeting

**Kentucky Insurance Arbitration Association
Board of Directors Meeting May 13, 2021
Minutes**

A Board Meeting of the Kentucky Insurance Arbitration Association was held immediately following the Plans Annual Meeting on May 13, 2021 via virtual platform.

Those in attendance were:

Board of Directors:

Karen Perdue (Chair)	Kentucky Farm Bureau Insurance Co.
Christa Hobe (Vice Chair)	Liberty Mutual Ins. Co
Scott McFarland	Allstate Insurance Co.
Samuel McKenzie Carter	Shelter Insurance Co.
Owen K. Caster	Progressive Insurance Co.
Kimberly McCollom	State Farm Insurance Co.
Tyler Pilkington	State Automobile Ins. Co.
Taylor Martin	Nationwide Mutual Ins. Co.
Aubrey Chewning	Travelers Insurance Co.

Staff:

Mark Hillis	Secretary Treasurer
Melissa Chlon	Assistant Director
Erin Lux	Assistant Plans Manager
Rebecca Darst	Claims Manager
Carrie Manor	Claims Supervisor

Guests:

Sarah Antle, CPA	Deming, Malone, Livesay & Ostroff
Shawn Boggs	Kentucky Department of Insurance
Michael D. Thompson	Liberty Mutual Safeco Ins. Co.

1. Call to Order

Ms. Perdue called the meeting to order.

2. Roll Call

The Chair advised that a quorum was established in the annual meeting held prior to this meeting. Brooke McNeil was represented by proxy to Karen Perdue.

3. Anti-Trust Preamble

Ms. Perdue reminded the Committee that everyone was bound by the Anti-Trust Preamble provided in the meeting documents.

4. Approval of Minutes

The minutes of the October 1, 2020 Board meeting were distributed and included with the agenda. Ms. Hobe motioned, and Mr. Caster seconded, that the minutes be approved. The motion carried.

5. Election of Officers

Mr. Caster, Chairman of the Nominating Committee, moved to nominate Karen Perdue - Chair, Christa Hobe - Vice Chair and Mr. Hillis - Panel Secretary. Mr. Caster asked for other nominations from the floor to which there were none. Ms. Martin motioned to accept the nominations as outlined by Mr. Caster. Ms. McCollom seconded. Ms. Hobe abstained. The motion carried.

6. Auditors Report and Financial Statement

Mr. Hillis recognized Ms. Antle for her vast knowledge and understanding of the Plans and their operations. Ms. Antle discussed the 2020 Independent Auditor's Report and Financial Statement as described in the Financial Highlights, prepared by Deming, Malone, Livesay & Ostroff, CPA, which was distributed to Board Members prior to the meeting and included with meeting materials.

Ms. Antle stated that adequate controls are in place and the audit firm was reporting a clean audit with no irregularities noted. Ms. Antle reminded those in attendance that there is a cost sharing agreement in effect with The Kentucky FAIR Plan assuming responsibilities previously held by The Kentucky Automobile Insurance Plan. There were no questions for Ms. Antle.

7. Panel Secretary's Report

Mr. Hillis informed the Board that the Plan is 13% under budget through March 2021 and 2020 came in 7% under budget. Mr. Hillis also reminded the Board that the Plan continues to offer a Defined Contribution Plan, not a Defined Benefit Plan.

Ms. Darst discussed the 1st Quarter Report of Activity for 2020 and 2021 which had been sent previously and reported to the Department of Insurance:

- New filings decreased 3%
- Filings set for hearing decreased as well 30%

Ms. Darst noted that assignments are based on market share and shared data reflecting same.

Ms. Manor shared data for Q1 2021 and discussed the development opportunity for new Alternate Arbitrators. She also thanked members for their quality submissions and alternate arbitrator referrals.

Mr. Hillis discussed the need for a new system for KIAA as the current AIPSO hosted system is outdated and costly to maintain. He advised that the RFP process will start later this year for a web-based program that is simple, efficient, and user friendly. Multiple vendors will be approached for bids, including Innovative who built the Kentucky FAIR Plan and Kentucky

Assigned Claims Plan systems. He reminded the board that Innovative is the vendor who built the most recent platforms for the Virginia and North Carolina Farm Bureau. And while Innovative's decision to build the KACP platform was an exception to what that company would normally do, he planned on approaching them with the KIAA RFP.

Mr. Hillis indicated that the team would like to solicit Board members, alternate arbitrators, and subrogation representatives via an advisory panel to provide feedback to the Plan as it moved into the planning stages. He further noted that an additional assessment is not anticipated at this time to fund the build. General discussion took place regarding the system build and Arbitration Forums and their current platform and functionality. Mr. Hillis has reached out to Arbitration Forums for additional information on their platform, however Mr. Hillis noted that they have been less than responsive to date.

8. Other Business

Ms. Perdue thanked Director Boggs for attending today's meetings and solicited any feedback. Mr. Boggs thanked Mr. Hillis and Ms. Perdue for the opportunity to participate and their proactive communication with the Department.

Mr. Hillis thanked Mr. Boggs for his contributions, insurance knowledge and engagement.

Mr. Hillis discussed the Roth K addition to the Plans 401K noting it as a beneficial option to employees with no additional cost to the Plans. He also noted that all employees were moved to the Kentucky FAIR Plans Retirement program as they are the main entity in the cost sharing agreement.

9. Next Meeting

Ms. Perdue noted the next meeting which will be held in-person is set for September 30, 2021 at the Plans new office building and the Spring virtual meeting is set for May 12, 2022.

10. Adjournment

There being no further business Ms. Hobe moved, Mr. Carter seconded, and the motion was approved to adjourn the meeting.

Respectfully submitted,



Mark Hillis
Panel Secretary

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2022 KIAA Administrative
Budget- Final

Kentucky Insurance Arbitration Association		
Budget		
	2021 Budget	2022 Budget
Wages (W-2)	\$ 189,073	\$ 194,958
Payroll Taxes	\$ 18,907	\$ 19,496
401K Match and Defined Contribution Benefits	\$30,630	\$ 31,583
Office Supplies and Equip.	\$ 3,240	\$ 3,200
Professional Services	\$ 8,750	\$ 7,740
Human Resources	\$ 1,500	\$ 1,500
Rent	\$ 11,200	\$ 11,200
Telephone	\$ 3,128	\$ 3,657
Travel	\$ 2,000	\$ 2,800
Meals and Entertainment	\$ 1,200	\$ 1,200
Insurance - P & C	\$ 9,200	\$ 9,120
Health and Employee Benefits	\$ 42,605	\$ 42,949
Postage	\$ 4,400	\$ 4,800
Computer and Systems	\$ 49,224	\$ 40,390
Dues & Subscriptions	\$ 500	\$ 500
Board Meetings	\$ 300	\$ 300
Education	\$ 300	\$ 300
Miscellaneous	\$ 1,000	\$ 1,000
Total	\$ 377,157	\$ 376,693