Welcome

- Kentucky Assigned Claims Plan
 - Annual Meeting
 - Governing Committee Meeting



- Kentucky Insurance Arbitration Association
- Annual Meeting
- Board Meeting

Kentucky Assigned Claims Plan

Annual & Governing Committee Meetings
May 11, 2023

KACP Meeting Etiquette & Expectations

Keys to a successful meeting

Please keep your phone on mute to keep background noise to a minimum.

If you need to step away from the phone, please do not place us on hold, as your hold music would disrupt the presenter.

Participation

Role Call: During role call please unmute your phone. We will call you by name and company. We ask that you verbally confirm you are in attendance.

Voting: During voting we ask that you unmute your phone. We will ask for verbal affirmation as we do in our in-person meetings.

Questions: You may ask your question(s) throughout the presentation by unmuting your phone or by typing in the chat box. You may also raise your hand, using the hand icon next to your name in the chat room.

Motions: We ask those who motion and second to identify themselves by name.

KACP Annual Meeting

Agenda:

- Call to Order
- o Roll Call
- Anti Trust Preamble
- Approval of Minutes
- Selection of Governing Committee
- Other Business Kentucky National
- Adjournment

Governing Committee Selection





ROSTER OF GOVERNING COMMITTEE MEMBERS IN HANDOUT

NEED MOTION TO APPROVE 2023
GOVERNING COMMITTEE



Other Business?



Adjournment of Annual Meeting

KACP Governing Committee Meeting Agenda

Call to Order

Roll Call

Anti-Trust Preamble

Approval of Minutes

Nominating Committee and Election of Officers

Auditor's Report and Financial Statement

Secretary-Treasurer's Report

Other Business

Adjournment

o Report of Nominating Committee:

Ericka Gocke – Kentucky Farm Bureau

O Nominations from floor?

o Election of Officers

Election of Officers

Report of Annual Financial Audit

Deming Malone Livesay & Ostroff - Certified Public Accountants

Sarah Antle, CPA



Financial Highlights



KENTUCKY ASSIGNED CLAIMS PLAN Year Ended December 31, 2021

| Financial Highlights | 12/31/2021 | | 12/31/2020 | |
|--------------------------------------|------------|-----------|------------|-----------|
| Cash | \$ | 5,894,198 | \$ | 5,819,024 |
| | | | | |
| Assessments received | \$ | 3,076,923 | \$ | 3,285,584 |
| Subrogation recovery | \$ | 1,846,245 | \$ | 2,371,000 |
| Interest income | \$ | 1,899 | \$ | 3,742 |
| Membership fees | \$ | 400 | \$ | 810 |
| Total cash receipts | \$ | 4,925,467 | \$ | 5,661,136 |
| Change in cash receipts | | -13.00% | | |
| | | | | |
| Claims paid | \$ | 4,021,950 | \$ | 5,537,039 |
| Assessments remitted | \$ | 377,157 | \$ | 400,816 |
| Salaries and benefits | \$ | 251,317 | \$ | 247,543 |
| Computer | \$ | 162,229 | \$ | 145,846 |
| Rent | \$ | 11,279 | \$ | 12,039 |
| Other | \$ | 26,361 | \$ | 32,555 |
| Total cash disbursements | \$ | 4,850,293 | \$ | 6,375,838 |
| Change in cash disbursements | | -23.93% | | |
| Excess cash receipts (disbursements) | \$ | 75,174 | \$ | (714,702) |

Comments

- Financial statements are prepared on the cash basis of accounting
- No new accounting policies adopted or changed during the year
- No internal control related findings to report

Secretary Treasurer's Report

Year End Reconciled Bank Balance:

- Year End Reconciled Bank Balance:
 - (Inclusive of Assessments for 2023 received in 2022)
 - On Deposit with Republic Bank: \$5,727,987
 - Operating Account \$2,429,397
 - Insured Cash Account \$3,298,590

8 Servicing Carriers beginning March 2022

8 Servicing Carriers Remain for 2023

All assessments have been collected.

Bank Balance- Republic Bank (as of 3/31/23): \$3,970,059
 \$3,303,265- Cash Sweep Account
 \$666,794- Operating Account

2023 Budget Status through March



| Kentucky Assigned Claims Plan | | | | | | | |
|-------------------------------|-----------------------|--------------|------------------|----------------|------------------|----------------|------------------|
| Report of Activity | | | | | | | |
| Year | 2019 | 2020 | △ 2020 from 2019 | 2021 | ∆ 2021 from 2020 | 2022 | △ 2022 from 2021 |
| New Claims: | | | | | | | |
| Received | 864 | 794 | -8.1% | 736 | -7.3% | 745 | 1.2% |
| Rejected | 90 | 70 | -22.2% | 157 | 124.3% | 173 | 10.2% |
| Assigned | 850 | 718 | -15.5% | 579 | -19.4% | 569 | -1.7% |
| Closed | 946 | 965 | 2.0% | 1185 | 22.8% | 751 | -36.6% |
| Claims Open: | | | | | | | |
| Open/Active | 684 | 659 | -3.7% | 698 | 5.9% | 574 | -17.8% |
| Pending Subro | 1557 | 1363 | -12.5% | 731 | -46.4% | 563 | -23.0% |
| Benefits Paid | \$ 4,579,539.8 | 4,463,435.42 | -\$116,104 | \$3,204,102.42 | -\$1,259,333 | \$2,529,877.99 | \$ (674,224.43) |

Manager's Report

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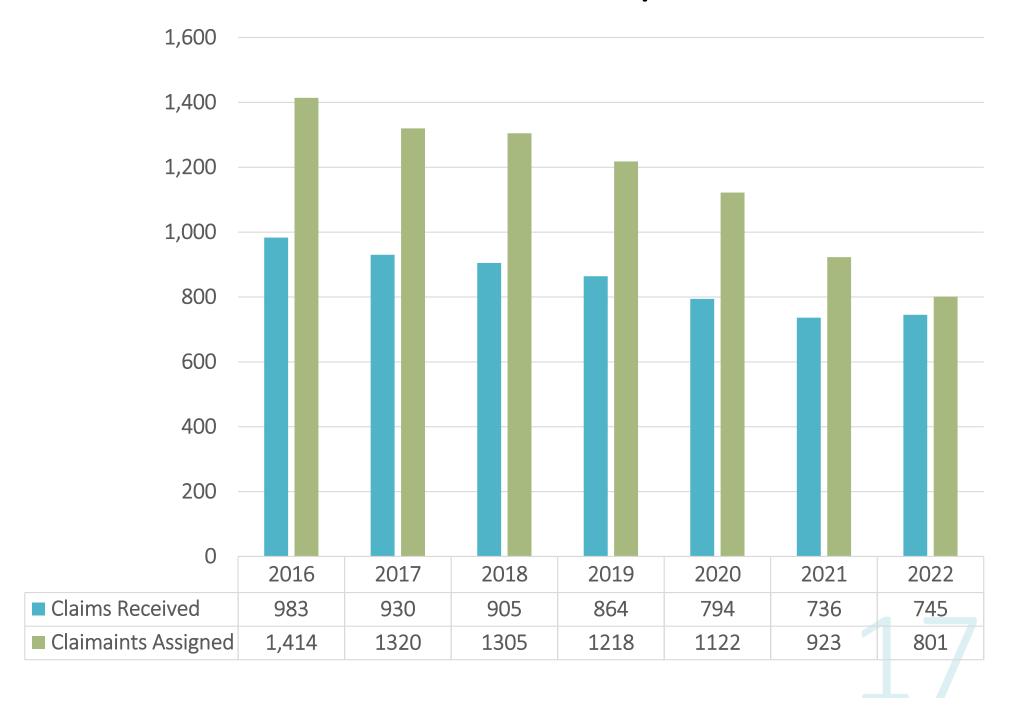
2022 Budget Results

| Kentucky Assigned Claims Plan | | | | | |
|--|------------|------------------|------------|--|--|
| Budget Status | | | | | |
| | 2021 | 2022 | | | |
| | Budget | Budget | Final | | |
| Wages (W-2) | \$ 168,148 | \$ 173,203 | \$ 171,578 | | |
| Payroll Taxes | \$ 16,815 | \$ 17,320 | \$ 12,835 | | |
| 401K Match and Defined Contribution Benefits | \$ 27,240 | \$ 28,059 | \$ 28,010 | | |
| Office Supplies and Equip. | \$ 4,200 | \$ 4,000 | \$ 3,156 | | |
| Professional Services | \$ 7,860 | \$ 7,740 | \$ 6,083 | | |
| Human Resources | \$ 1,500 | \$ 1,500 | \$ 2,082 | | |
| Rent | \$ 11,200 | \$ 11,200 | \$ 11,200 | | |
| Telephone and Tel.Equip. | \$ 2,576 | \$ 3,657 | \$ 4,220 | | |
| Travel | \$ 2,500 | \$ 3,200 | \$ 2,717 | | |
| Meals and Entertainment | \$ 1,200 | \$ 1,200 | \$ 95 | | |
| Insurance - P & C | \$ 11,450 | \$ 11,300 | \$ 10,148 | | |
| Health and Employee Benefits | \$ 34,226 | \$ 32,884 | \$ 47,277 | | |
| Postage | \$ 900 | \$ 1,100 | \$ 1,056 | | |
| Computer and Systems | \$ 62,390 | \$ 55,210 | \$ 28,205 | | |
| Dues & Subscriptions | \$ 400 | \$ 400 | \$ 913 | | |
| Board Meetings | \$ 350 | \$ 350 | \$ 128 | | |
| Education | \$ 300 | \$ 300 | \$0 | | |
| Miscellaneous | \$ 1,300 | \$ 1 ,300 | \$ 1,226 | | |
| Total | \$ 354,554 | \$ 353,923 | \$ 330,929 | | |

Claims Report



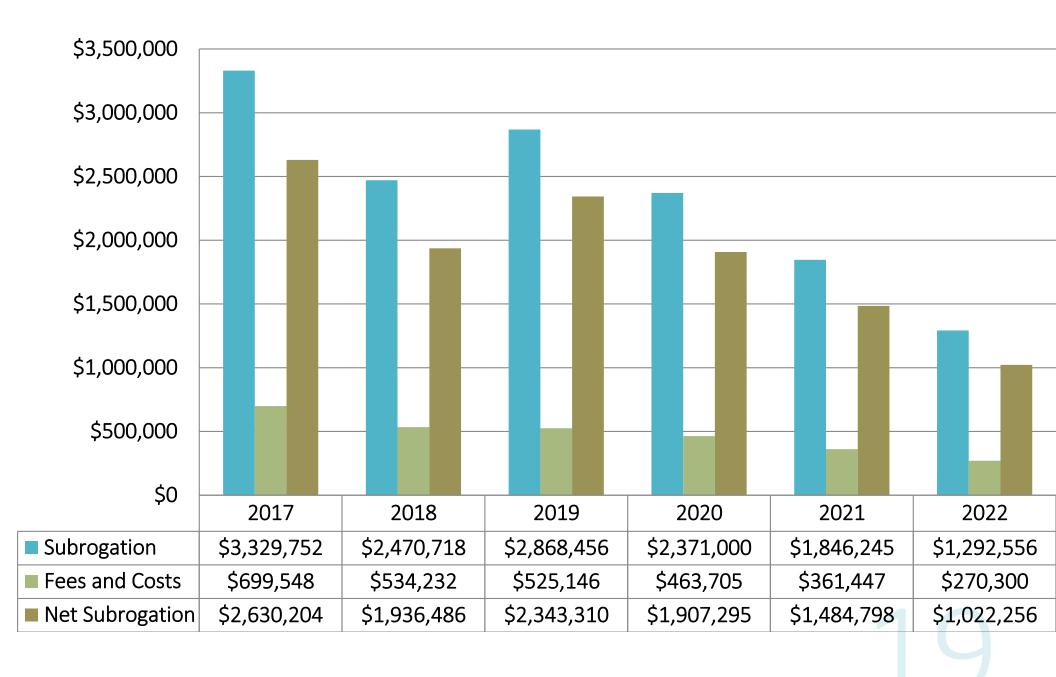
Claims Activity



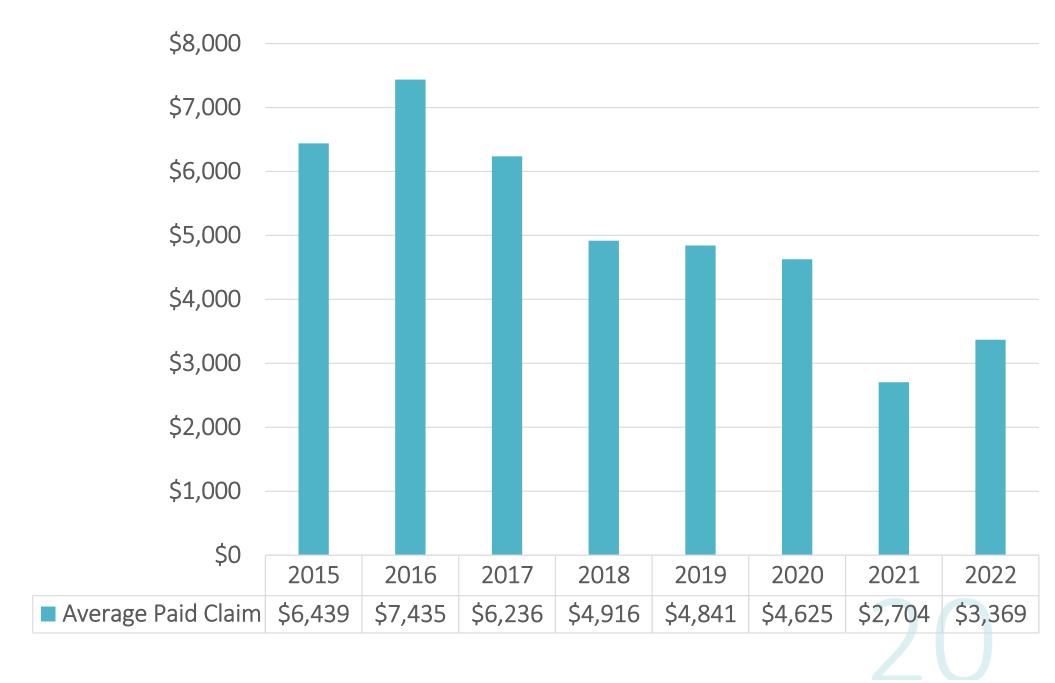
Benefits Paid and Costs



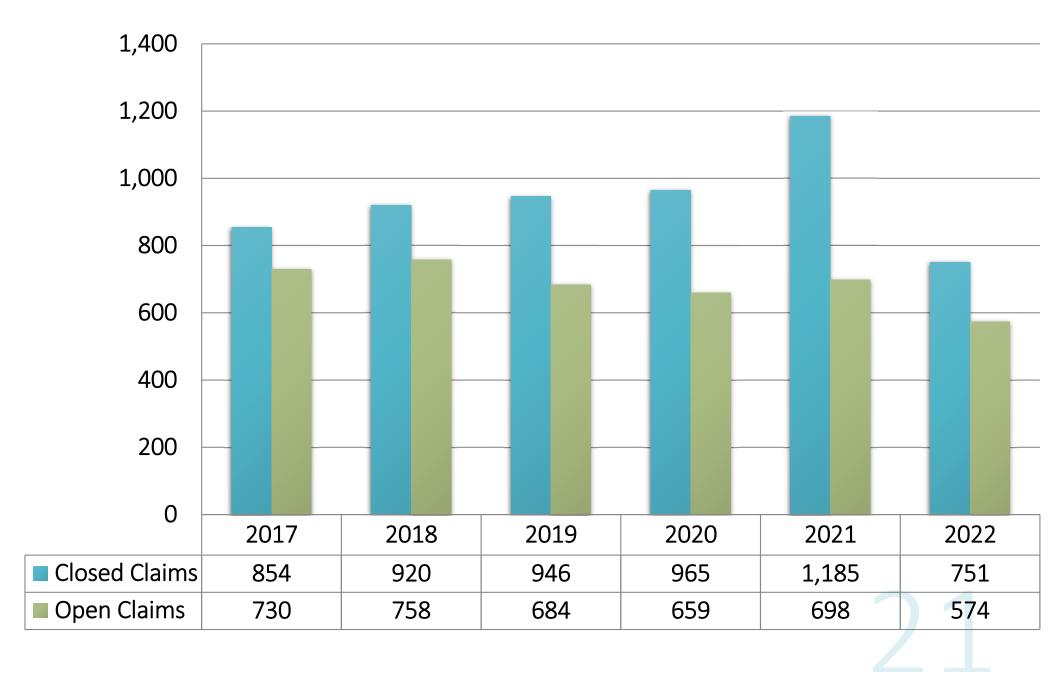
Subrogation



Average Paid



Open and Closed Claims



As of March 31st

New Claims:

• 2022: 284

• 2023: 250

Paid (benefits + fees/costs):

• 2022: \$764,243

• 2023: \$1,145,861

Subrogation:

• 2022: \$219,744

• 2023: \$331,530

Members Equity System Build



MEQ System – KACP Assessment

KACP Servicing Carrier Billings

- Updated Fee Schedule took affect on January 1, 2023.
- The minimum handling fee increased from \$250 to \$400 and the fee percentage increased from 10% to 15%.
- The subrogation percentage increased from 15% to 20%.

The Plans Updated Correspondence



Kentucky Dept. of Insurance Comments

Other Business

Next Meeting Dates

- September 27, 2023, In-Person
- May 8, 2024, Remote

Adjournment (Break)

Kentucky Insurance Arbitration Association

Annual & Board Meetings May 11, 2023

KIAA Meeting Etiquette & Expectations

Keys to a successful meeting

Please keep your phone on mute to keep background noise to a minimum.

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Participation

Role Call: During role call please unmute your phone. We will call you by name and company. We ask that you verbally confirm you are in attendance.

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Motions: We ask those who motion and second to identify themselves by name.

KIAA Annual Meeting

Agenda:

- Call to Order
- o Roll Call
- Anti-Trust Preamble
- Approval of Minutes
- Election of Board Members
- Other Business- Kentucky National
- Adjournment

Board Selection





ROSTER OF GOVERNING BOARD MEMBERS IN HANDOUT

NEED MOTION TO APPROVE 2023 GOVERNING BOARD



Other Business?



Adjournment of Annual Meeting

KIAA Board Meeting Agenda

- Call to Order
- o Roll Call
- Anti-Trust Preamble
- Approval of Minutes
- Election of Officers
- Auditor's Report and Financial Statement
- Panel Secretary's Report
- Other Business
- Adjournment

Nominating Committee

Owen Caster- Progressive Insurance

Other Nominations from Floor?

o Election of Officers



Report of Annual Financial Audit

Deming Malone Livesay & Ostroff - Certified Public Accountants

Sarah Antle, CPA

Financial Highlights



KENTUCKY INUSRANCE ARBITRATION ASSOCIATION Year Ended December 31, 2022

| Financial Highlights | 12/31/2022 | | 12/31/2021 | |
|--------------------------------------|------------|-----------|------------|---------|
| Cash | \$ | 103,101 | \$ | 646,967 |
| Assessments | \$ | - | \$ | 377,157 |
| Filing fees | \$ | 44,072 | \$ | 53,482 |
| Interest income | \$ | 468 | \$ | 160 |
| Membership fees | \$ | 100 | \$ | 40 |
| Total cash receipts | \$ | 44,640 | \$ | 430,839 |
| Change in cash receipts | | -89.64% | | |
| Salaries and benefits | \$ | 318,877 | \$ | 287,401 |
| Computer | \$ | 224,384 | \$ | 17,137 |
| Rent | \$ | 11,200 | \$ | 11,279 |
| Other | \$ | 34,045 | \$ | 28,158 |
| Total cash disbursements | \$ | 588,506 | \$ | 343,975 |
| Change in cash disbursements | | 71.09% | | |
| Excess cash (disbursements) receipts | \$ | (543,866) | \$ | 86,864 |

Comments

- Financial statements are prepared on the cash basis of accounting
- No new accounting policies adopted or changed during the year
- No internal control related findings to report

Panel Secretary's Report

MANAGERS REPORT

| Kentucky Insurance Arbitration Association | | | | | |
|--|---------------|---------------|-----------|--|--|
| Quarterly Report of Activity to Board of Directors | | | | | |
| <u>Category</u> | 4th Qtr. 2021 | 4th Qtr. 2022 | YTD % Chg | | |
| Files Received | 325 | 273 | -14.7% | | |
| Decisions Rendered | 131 | 126 | 4.4% | | |
| Files Withdrawn | 181 | 160 | 1.7% | | |
| Files Rejected | 42 | 9 | -36.7% | | |
| Duplicate Filings | 1 | 0 | 0.0% | | |
| Files Deferred | 142 | 88 | -20.9% | | |
| Files Opened | 320 | 255 | -10.5% | | |
| Files Set for Hearing | 181 | 225 | 19.5% | | |
| Files Pending Addt'l Docs | 2 | 5 | | | |
| Files Pending Fees | 42 | 57 | | | |
| Total: Currently Set for Hearing | 105 | 135 | | | |
| Total: Currently Open | 151 | 63 | | | |
| Total: Currently Deferred | 708 | 662 | | | |
| Filing Fees | \$12,680 | \$9,000 | -17.6% | | |

2022 Budget Results

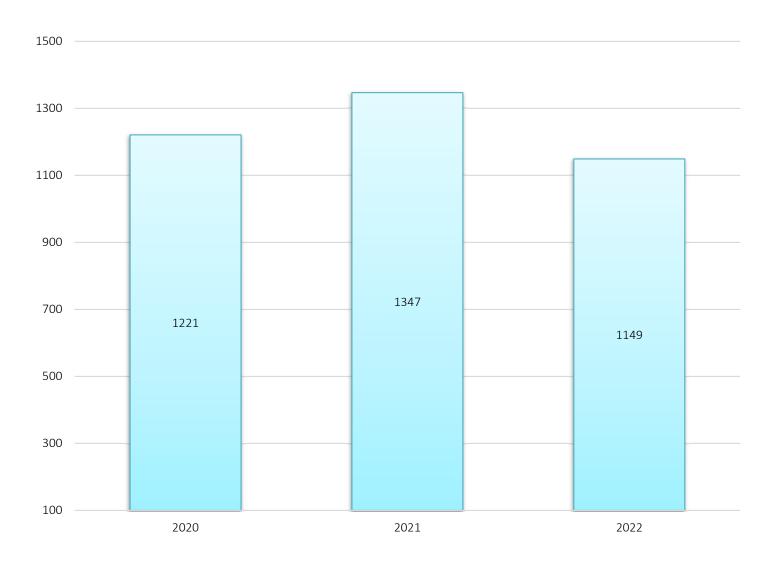
Kentucky Insurance Arbitration Association

Budget Status

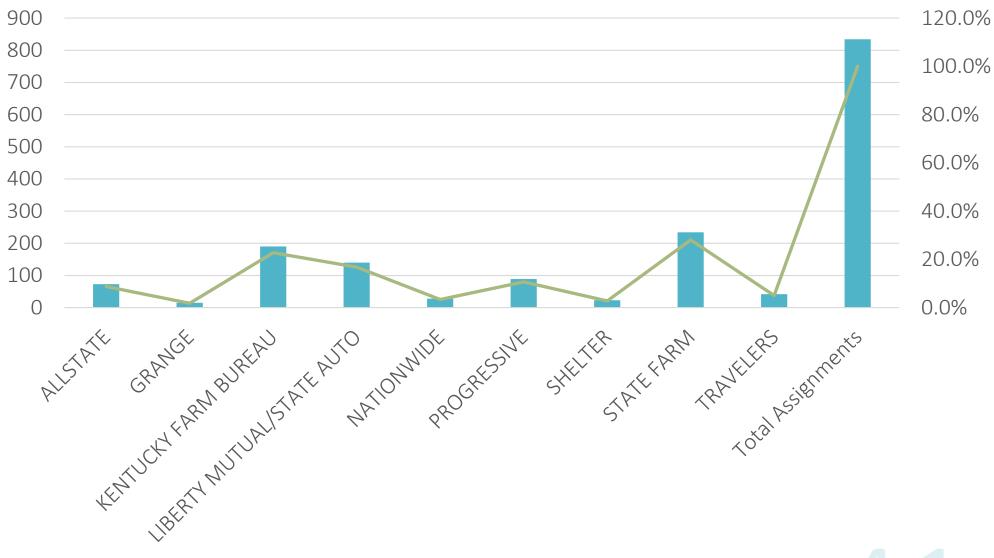
| | 2021 Budget | 2022 Budget | 2022 Final |
|--|----------------|----------------|---------------|
| Wages (W-2) | \$ 189,073 | \$ 194,958 | \$ 194,909 |
| Payroll Taxes | \$ 18,907 | \$ 19,496 | \$ 14,673 |
| 401K Match and Defined Contribution Benefits | \$ 30,630 | \$ 31,583 | \$ 32,002 |
| Office Supplies and Equip. | \$ 3,240 | \$ 3,200 | \$ 3,190 |
| Professional Services | \$ 8,750 | \$ 7,740 | \$ 5,383 |
| Human Resources | \$ 1,500 | \$ 1,500 | \$ 2,431 |
| Rent | \$ 11,200 | \$ 11,200 | \$ 11,200 |
| Telephone | \$ 3,128 | \$ 3,657 | \$ 4,220 |
| Travel | \$ 2,000 | \$ 2,800 | \$ 2,147 |
| Meals and Entertainment | \$ 1,200 | \$ 1,200 | \$ 214 |
| Insurance - P & C | \$ 9,200 | \$ 9,120 | \$ 10,148 |
| Health and Employee Benefits | \$ 42,605 | \$ 42,949 | \$ 57,610 |
| Postage | \$ 4,400 | \$ 4,800 | \$ 4,176 |
| Computer and Systems | \$ 49,224 | \$ 40,390 | \$ 24,384 |
| Dues & Subscriptions | \$ 500 | \$ 500 | \$ 913 |
| Board Meetings | \$ 300 | \$ 300 | \$ 128 |
| Education | \$ 300 | \$ 300 | \$ - |
| Miscellaneous | \$ 1,000 | \$ 1,000 | \$ 979 |
| Total | \$ 377,156 | \$ 376,693 | \$ 368,707 |

Arbitration Report

KIAA FILINGS REPORT



KIAA 2022 ASSIGNMENTS



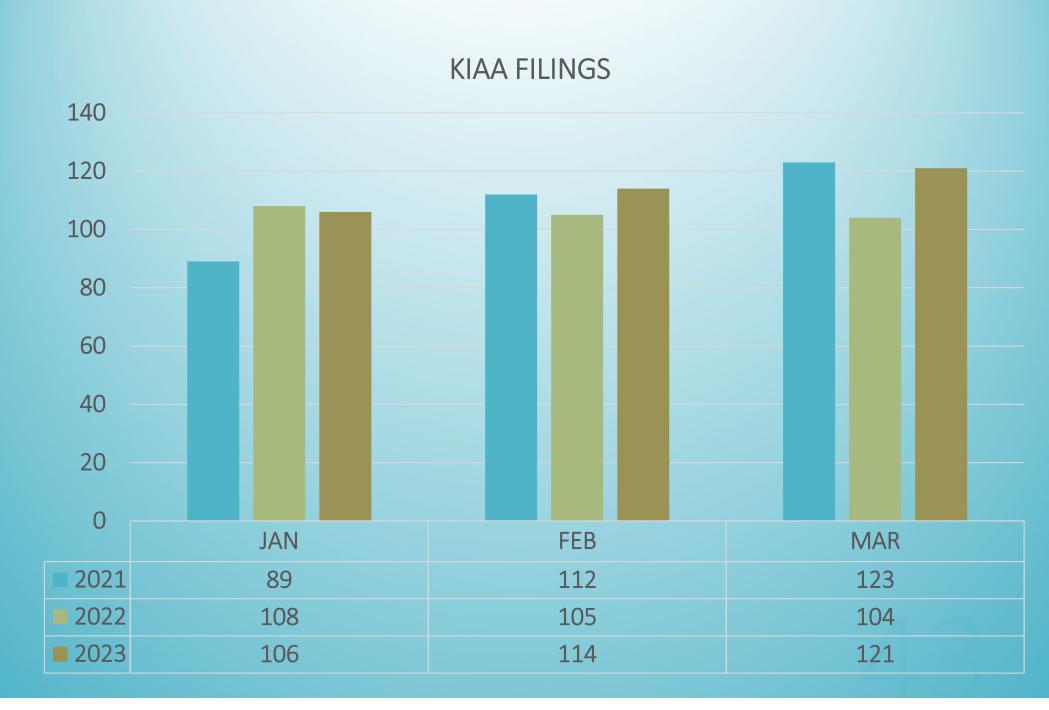
Totals — Assignment %

41

Kentucky Insurance Arbitration Association Quarterly Report of Activity to Board of Directors 1st Qtr. 2022 1st Qtr. 2023 Category YTD % Chq Files Received 317 341 7.6% Decisions Rendered 133 169 27.1% Files Withdrawn 185 158 -14.6% Files Rejected 8 -12.5% Duplicate Filings 5 -80.0% Files Deferred 123 112 -8.9% Files Opened 309 331 7.1% Files Set for Hearing 223 238 2.1% Files Pending Addt'l Docs 5 Files Pending Fees 52 50 Total: Currently Set for Hearing 123 122 Total: Currently Open 129 109 Total: Currently Deferred 698 647 Filing Fees \$13,092 \$15,520 18.5%

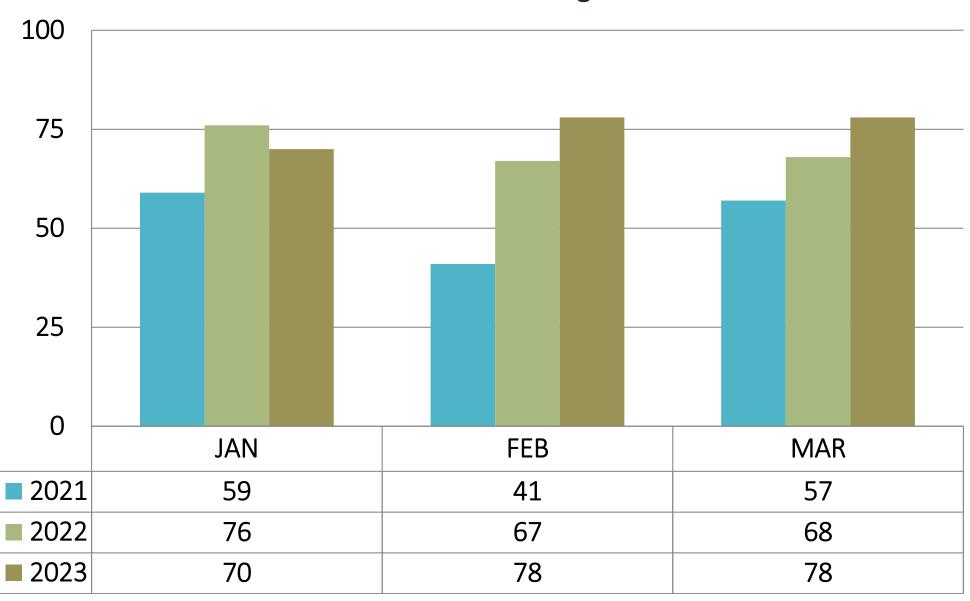
KIAA Filings Report

KIAA Filings as of March 31, 2023



As of March 31, 2022

Files Set for Hearing



KIAA New System Planning

The Plans Updated Addresses

Other Business



Kentucky Dept. of Insurance Comments



Any Other Business



Next Meeting Dates

September 27, 2023 (In-Person) May 8, 2024 (Remote)



Adjournment